



Terms & Conditions

PRICING: This retail price list supersedes all previous price lists. Prices and specifications are subject to change without prior notice.

PAYMENT TERMS: 1% 10 days/Net 30 days with prior approved credit application on file.

PAST DUE ACCOUNTS: All past due accounts are placed on credit hold. No orders will be processed until the account is brought current. Accounts continually past due will be changed to C.O.D. or the account may be closed.

FREIGHT: All orders are shipped F.O.B. Paterson, NJ 07524 or Artesia, CA 90701. (Prepaid and freight charge added to invoice.)

LTL DROP SHIPMENTS: Common carrier (LTL) residential pallet/crate delivery will have \$50 residential charge. This charge will be added to the freight charges.



FOAM PACKING: All items that are shipped UPS or FedEx Ground must be foam packed to ensure a safe delivery at a charge of **\$25 per box**, which will be added to the freight charges.

ORDER CONFIRMATION: All orders are confirmed via computerized fax or email, confirming quantity, model numbers, pricing, lead time and our confirmation number. When inquiring about any order already in our system, please reference our confirmation/production number.

BUYERS REMORSE: If an order is within 30 days from invoice date and is not Special Order or Custom, we will issue an RGA (returns good authorization) at Afina's discretion. There will be a 30% Restocking allowance. Product must be in original box and arrive back to our warehouse in perfect condition. Freight back is at customers expense. Must be shipped in same manner it was received and must arrive in perfect condition otherwise credit will be denied.

RETURNS: All orders are made to order and are NOT returnable. Returns are only accepted for defects or errors for which we are responsible, with a written Afina RGA (Return Goods Authorization) for repair or for credit. We reserve the right to repair product. RGAs are valid for 30 days. All returns must have a written Afina RGA or product will be refused and returned to sender. A copy of the RGA must be sent with the product as a packing slip.

CLAIMS: Any claims must be faxed or emailed in writing to us, within 30 days from invoice date, referencing the original Purchase Order Number. We strongly suggest you check all orders immediately when received.

WARRANTY: Afina guarantees that if a mirror is received broken, or a part is missing, and we are notified within 30 days of invoice date, it will be replaced or repaired.

Afina guarantees all mirror products free of defects for 3 years.

All operating components (ie: door hinges, opening devices) are guaranteed for 1 year from invoice date.

Afina will NOT be liable for any damage arising out of or in connection with the use or performance of its products. Afina is NOT responsible for any labor cost incurred of any kind.

Afina Corporation

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www.afinacorporation.com

To Place Orders: orders@afinacorporation.com / Fax: 800 367-4738